

QUALITY POLICY

Our responsibility to quality is embedded into all aspects of the business, as having a positive impact on communities is integral to our philosophy. Our recognised industry accreditations and certifications are just the start, we aim to go above and beyond. It is the policy of Brooksby to be an organization committed to customer focus and which understands current and future customer needs.

We take quality very seriously, as we realise the problems any quality issues can cause on site, both at the construction phase and after completion. We aim to get everything right first time. We have implemented rigorous procedures to ensure this happens throughout the whole business – from the design and estimating departments, through production, assembly, transport and installation, to after sales care.

The organization is committed to meeting the quality standards expected by our customers and provide best value for them and our stakeholders, whilst taking into account interested parties, legal bodies and risks.

Our Management and Supervisory staff will provide the necessary leadership, training, finance and resources to unite and involve all employees to achieve the objectives and opportunities of the organization.

Continual improvement is a permanent objective of this organization and as such the management have adopted a process approach which is in accordance with the requirements of BS EN ISO 9001:2015. and to provide their customers with high quality products and services which meet or exceeds their expectations to ensure repeat business and attract new customers.

The organization will review the effectiveness and efficiency of this approach at regular intervals.

Signed: A handwritten signature in black ink, appearing to read 'S. Goodby', followed by a period.

Quality Policy BCP01, Version 3
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